

Minutes of the Combined Health & Human Services Board & Committee

Thursday, January 12, 2017

Board Chair and Committee Vice Chair Paulson called the meeting to order at 1:00 p.m.

Committee Members Present: Supervisors Duane Paulson, Darlene Johnson, Robert Kolb, Jeremy Walz, Chuck Wood, and Bill Zaborowski. Chair Christine Howard arrived at 1:06 p.m.

Board Members Present: Supervisors Duane Paulson, Bill Zaborowski, and Robert Kolb, and Citizen Members Vicki Dallmann-Papke, Tim Whitmore, Jeffrey Genner, and Mary Lodes. Supervisor Christine Howard arrived at 1:06 p.m. **Absent:** Citizen Members Michael O'Brien and Dr. Steven Kulick.

Also Present: Chief of Staff Mark Mader, Health & Human Services Director Antwayne Robertson, Health & Human Services Deputy Director Laura Kleber, Clinical Services Manager Joan Sternweis, Mental Health Center Administrator Jeff Lewis, Adolescent and Family Services Manager Ron Pupp, Administrative Services Manager Randy Setzer, Aging and Disability Resource Center (ADRC) Manager Mary Smith, ADRC Coordinator Lisa Bittman, and Nutrition and Transportation Services Supervisor Mike Glasgow. Recorded by Mary Pedersen, County Board Office.

Committee Agenda Items

Approve Minutes of 12-8-16

MOTION: Zaborowski moved, second by Johnson to approve the minutes of December 8. Motion carried 6-0.

Howard arrived at 1:06 p.m.

Advisory Committee Reports

Zaborowski advised the Aging & Disability Resource Center (ADRC) Advisory Committee reviewed meal program customer survey results which he said overall were very positive.

Schedule Next Meeting Date

- February 16

Executive Committee Report of 12-12-16

Howard highlighted the following items discussed at the last Executive Committee meeting.

- Approved two ordinances and a resolution which have since been adopted by the County Board.
- Heard a report on the Wisconsin Digital Government Summit.
- Heard standing committee reports.

Board Agenda Items

Approve Minutes of 12-8-16

MOTION: Lodes moved, second by Whitmore to approve the minutes of December 8 as amended. Motion carried 8-0.

Items for Discussion and Consideration

Health & Human Services Board Review on Needs for 2018

Paulson asked for ideas on how to improve the budget process. He noted during the last budget process, the County Executive was alerted in April that money for Birth to Three was insufficient, however, an amendment to add funding did not surface until October at the Finance Committee meeting. One Finance Committee member felt that was too late. Whitmore did not think October was too late as that is the process. He also suggested having contingency funds set aside for this purpose in the event of another deficiency. Howard said the County should not operate in crisis mode and other solutions are needed. Mader said communication and limited funding are key and there are talks behind the scenes to make sure these issues are addressed. Howard said we still need to find a solution for Birth to Three funding and noted this is a state mandate. She will present these issues to the state on lobbying day. Johnson felt these issues should be put in writing. Lodes questioned the chain of command. She thought the Health & Human Services (H&HS) Board's responsibility is to prioritize and the H&HS board should make those decisions. She does not feel there is any authority at the H&HS Board level and she questioned whose responsibility is it to inform the County Executive of the H&HS Board's chosen priorities. Kolb felt it would be Robertson's responsibility and indicated the County Board does not have discussions with the County Executive as they are two separate government entities. Lodes felt their work on the H&HS Board should be taken more seriously and they should have more of a voice. Mader noted H&HS Board members are appointed by the County Executive and believes they meet every April to discuss priorities and document those priorities in a letter. There is also the issue of competing priorities. Mader said H&HS Board members are doing an awesome job. Answering Kolb's question, Mader said the H&HS Board recommends priorities in April prior to the budget process. Lodes said it is the H&HS Board's responsibility to prioritize and a lot of work goes into the prioritization. Their voices should be heard. Zaborowski said the County Board Chair would be a good voice for these types of issues. Howard said our voices are being heard even though it may not seem like it. Lodes agreed the County Board Chair should be involved in high priority issues. Paulson felt the H&HS Board needs a louder voice and hopefully the process next year will run more smoothly. Johnson said unexpected issues can occur throughout the year and sometimes the money just is not there.

Overview of Clinical Division's Health Requirement and Privileging of Medical Staff

Lewis distributed copies of "Waukesha County Health and Human Services Checklist for New Physician Appointment Credentials." The current checklist has over 40 line items including background checks, letters of reference, HIPAA new employee training, corporate compliance training, residency certificates, bylaw acknowledgement, Wisconsin license and inquiry, medical school diploma, board certification, and drug test confirmation. The form also indicates the date each line item was verified, number or expiration date when applicable, and who receives the information.

Once hired, the employee must present identification. The credentialing committee reviews the candidate and once approved, it goes to the medical staff, then the joint conference committee, and finally, to the Health & Human Services Board for additional approval. Usually appointments are for one year and re-appointments are for two years. There is a separate checklist for re-appointments.

Lewis asked for approval of the following appointments effective January 1, 2017.

MOTION: Zaborowski moved, second by Whitmore to approve the appointments of Rada Malinovic, MD (Psychiatry); James Stevens MD (Psychiatry); Mohammad Mallick MD (Psychiatry); Cary Kohlenbert, MD (Psychiatry); Malti Patel, MD (Psychiatry); Jeffrey Follansbee, MD (General Medicine); Manfred Kreuzpaintner, MD (General Medicine); Jerry Jakubaitis, MD (General Medicine); and John Christianson, MD (General Medicine). Motion carried 8-0.

Truancy Committee Update

Pupp presented a PowerPoint presentation on the Truancy Task Force and the Medical Excuses Subcommittee. The Task Force's objective is to reduce truancy through better understanding of root causes of absenteeism and by implementing strategies and services. Membership of the Task Force and/or Medical Excuses Subcommittee includes representation by the school district, Waukesha County Corporation Counsel, Public Defender's Office, Juvenile Court, ProHealth, Waukesha County Health & Human Services, etc.

Pupp reviewed statistics including truancy rates since 2000, truancy rates per Waukesha County school district, age, how student attendance impacts educational success, etc. Pupp said there has been a recent trend toward youths being granted "blanket" medical excuses. Frequently these medical excuses are for symptoms of anxiety or school avoidance and often these excuses do not require youths and their parents to access mental health services. The subcommittee has increased awareness of the impact that excuses have on attendance. He went on to explain successful efforts to date and next steps.

Older American's Act Overview

Smith indicated the Older American's Act is reauthorized every five years. Funding levels are appropriated yearly based on each state's proportion of poverty, ratio of urban vs. rural, and number of people over age 60. Funding is not means tested and is available regardless of income and services are based on need. The two state funded programs are the Alzheimer's Family Caregiver Support Program (AFCSP) and Elder Abuse Direct Service (WI Elder's Act). County tax levy pays for Adult Day Services and Homemaker Services.

Older Americans Act dollars are used for short term case management, in-home support (bathing, respite, homemaker); chronic disease self-management; diabetes self-management; Healthy Eating for Successful Living; Powerful Tools for Caregiving; Medication Management; Caregiver Counseling and Support; Grandparents Raising Grandchildren; etc. State AFCSP funds provide for bathing services; emergency alert systems; medication management; durable medical equipment; assistance with bills (energy, medications); emergency shelter; etc. Referrals for services are increasing each year and the most utilized service is chore services. Smith said staff work diligently to maximize what they can do with the grants. She referred to an article which states new surveys show there is a dire impact of Wisconsin's direct care workforce crisis and this will impact what they are able to provide in the future.

Transportation and Meals Program Overview

Glasgow said Senior Dining, often referred to as congregate dining, and Home Delivered Meals are part of the Older Americans Act. It is funded with federal, state, and local funds. If eligible, there

is no charge to the participant but about 20% of the funding comes directly from those participants' voluntary contributions. Food is catered for the entire county by one commercial vendor – Taher, Inc. of Milwaukee. Generally, there is one meal per participant per weekday. There is one paid manager for each senior dining meal site. All others are volunteers including delivery drivers and in-house help although delivery drivers are paid mileage. There are about 700 volunteers for the meal program alone, 500 of whom volunteer on a regular basis. There are 11 dining centers in the county. The number of senior dining meals and home delivered meals served are increasing each year.

Glasgow discussed the Specialized Transportation Program. The Shared-Fare Ride Program is State DOT funded but requires a 20% County match. Transportation is for seniors 65+ and adults with disabilities. The rider pays a portion of the fee. Rideline is an accessible van program for those needing mobility aids. It is a contracted service and the current vendor is Meda-Care Vans. The fare range is graduated based on the rider's income. For seniors attending a Waukesha County dining center, the fee is \$1each way. The Taxi Service has six community non-profit senior taxis and the ADRC pays up to \$5.50 towards the fare per one-way ride. Again, for seniors attending a Waukesha County dining center, the fee is \$1each way. Operating Assistance provides \$16,500 per non-profit taxi for operating assistance such as vehicle maintenance, payroll, insurance, etc. The Interfaith Senior Volunteer Driver Program is countywide and includes volunteer drivers who volunteer their time and vehicle. Drivers often wait for the rider (during appointments, etc.) or help with shopping. Non-medical group trips take local senior groups to the YMCA, dining centers, theaters, zoo, etc. The ADRC provides partial reimbursement. The Menomonee Falls Shuttle offers Friday shuttle service around the Falls and on one Thursday each month, there are trips to and from Brookfield Square. Overall, total specialized transportation rides are increasing. Rideline rides are decreasing while taxi rides are increasing.

MOTION: Whitmore moved, second by Howard to adjourn the board meeting at 3:11 p.m. Motion carried 8-0.

State Legislative Update

Spaeth said the legislature is under way and an updated legislative/committee assignment chart was emailed to County Board Supervisors this afternoon. A task force on opiate/heroin abuse released a report that included recommendations, a series of bills, and \$12.5 million in spending which Spaeth discussed further. However, the report did not list many specifics. Also, an additional governor's task force report was released on the future of government and how the State can spend its limited funds wisely. Spaeth explained how this could positively impact counties.

MOTION: Walz moved, second by Wood to adjourn the committee meeting at 3:20 p.m. Motion carried 7-0.

Respectfully submitted,

Christine Howard
Secretary
Health and Human Services Board